

66

**Vicki Hoggins**

**From:** pshepard@nswtllc.com  
**Sent:** Thursday, January 9, 2025 8:32 PM  
**To:** 'Shane McCabe'  
**Cc:** Vicki Hoggins; 'Timothy Beers'; 'holly mason'  
**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR

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Shane,

A voicemail was left for you shortly before 5 p.m.

Anyone who would like to answer the following questions, please do.

How many residences (maximum) were receiving water deliveries to their on-site tanks in 2023? Same question for 2024.

Is each residence charged by the volume of water delivered, or just a flat fee per time period?

Is any water used for landscape irrigation around any of the water system facilities? If yes, how much?

What were the water rates at Lake Madrone in 2023? If they changed relative to 2022, what was the date of change?

If you have a printed notice of the rate change, please provide a copy for upload.

What was the total revenue from water collected in 2023?

What were the total operations and maintenance expenses in 2023?

Was any form of Bill assistance offered to customers in 203?

Unfortunately, these questions are mandatory. While it is possible to insert ones and zeroes if this is what LMWD would prefer, if any state or federal money is wanted to assist the water system in rebuilding, real numbers could show that there is financial management capability. It is one of the things the funders assess to ensure the ongoing effectiveness of a grant or a very low-cost loan.

Thank you,

PJ

Cell 925-899-2654 or [pshepard@nswtllc.com](mailto:pshepard@nswtllc.com)

1-(530) 892-8211, extension 2 forwards to my cell. For water system emergencies, please TEXT your Operator, Kevin McGrath at (530) 514-6123 and TEXT to my cell number. I accept emergency phone calls 7 days per week.

-----  
CONFIDENTIALITY NOTICE: This e-mail communication may contain information that is proprietary, confidential and/or privileged from disclosure under applicable law. The information is intended to be for the use of the addressee only. If the reader of this e-mail is not the intended recipient, you are hereby notified that use, copying, dissemination or continued possession of this

communication is strictly prohibited. If you have any reason to believe you are not the intended recipient of this e-mail, please delete all copies of this e-mail from computer memory or storage. Thank you.

---

**From:** Shane McCabe <lmwd.shane@gmail.com>  
**Sent:** Thursday, January 9, 2025 2:28 PM  
**To:** pshepard@nswtllc.com  
**Cc:** Vicki Hoggins (LM) <vhoggins@minasianlaw.com>; Timothy Beers <tjb.forest18@gmail.com>; holly mason <hsmason13@outlook.com>  
**Subject:** Fwd: Closure of RY2023 eAR and Release of RY2024 eAR

Hi PJ. Can you please verify.  
Thanks  
Shane

----- Forwarded message -----

**From:** **Shane McCabe** <lmwd.shane@gmail.com>  
**Date:** Fri, Jan 3, 2025 at 5:41 PM  
**Subject:** Re: Closure of RY2023 eAR and Release of RY2024 eAR  
**To:** <pshepard@nswtllc.com>  
**CC:** Holly Mason <hsmason13@outlook.com>, Vicki Hoggins <vhoggins@minasianlaw.com>, Timothy Beers <tjb.forest18@gmail.com>

Hi Pj, please read below thread. Can you give me update on the Annual EAR for 2023/24? This was a function that Mike Butler took care of. Is this all taken care of? Please advise.  
Thanks and Happy New Year.  
Shane

On Fri, Jan 3, 2025 at 5:31 PM Timothy Beers <tjb.forest18@gmail.com> wrote:

Hi Shane,

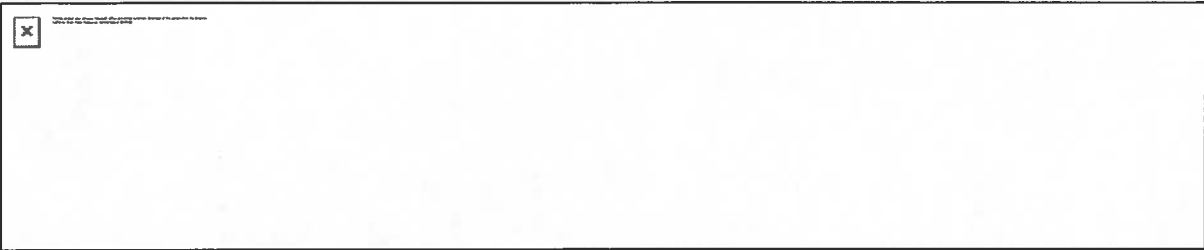
Is this something that you normally take care of? If so, have you already done so?

Tim

----- Forwarded message -----

**From:** **California Water Boards** <public@info.waterboards.ca.gov>  
**Date:** Fri, Jan 3, 2025 at 4:50 PM  
**Subject:** Closure of RY2023 eAR and Release of RY2024 eAR  
**To:** <tjb.forest18@gmail.com>

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Hello Public Water System Representative:

On **01/10/2025**, the Division of Drinking Water is closing the reporting year (RY) 2023 electronic Annual Report (eAR) Survey located on the eAR Portal prohibiting any further editing or changes. During this time, you will still have access to the eAR Portal including past eARs, uploaded documents, and the Arrearages Surveys.

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New for RY 2024: The eAR Reporter Excel Worksheet will be available soon on the eAR home page.

Thank you for your cooperation in completing the eAR.

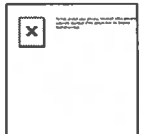
The State Water Resources Board Division of Drinking Water

Update your subscriptions, modify your password or email address, or stop subscriptions at any time on your Subscriber Preferences Page.

You will need to use your email address to log in. If you have questions or problems with the subscription service, please visit subscriberhelp.govdelivery.com.

This service provided to you at no charge by the California Water Boards.

This email was sent to tjb.forest18@gmail.com using govDelivery Communications Cloud on behalf of: California Water Boards · 1001 I Street · Sacramento, CA 95814



**Vicki Hoggins**

---

**From:** Shane McCabe <lmwd.shane@gmail.com>  
**Sent:** Monday, January 13, 2025 7:28 PM  
**To:** pshepard@nswtllc.com  
**Cc:** Vicki Hoggins; Timothy Beers; hsmason13@outlook.com; ljankoski@minasianlaw.com  
**Subject:** Re: Closure of RY2023 eAR

Caution! This message was sent from outside your organization.

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Thanks PJ. We will discuss at this Months Board Meeting.  
Shane

On Fri, Jan 10, 2025 at 6:56 PM <[pshepard@nswtllc.com](mailto:pshepard@nswtllc.com)> wrote:

Attached is the report as submitted.

Note that water systems that don't publish their rates on a website must upload a rate statement to one of the electronic pages. This statement page without a \$ amount is attached.

Some observations: there are some idiosyncrasies that had to be worked around during data entry Some work arounds are related to the lack of a water distribution system that uses service lines. Other are related to having to force the system to allow submission, such as when there have been no complaints about the water. The state knows there are issues with the electronic system as people like me who do a lot of these reports, do report the issues. The state does listen, but only makes improvements once each year, unless there is a "show stopper bug" in the new release that must be fixed immediately.

Butte County Environmental Health is the reviewer of this report.

Butte County has different ideas from the State as to what should be in the report and does not need to be in the report. Amanda Aguiar/BCEH has said she doesn't care if all the financial information is in there or not. The electronic system will block submission unless certain boxes have content, some of it financial information. Therefore, you will see for B2.1, I entered \$1 and a note that says "Total Operations & Maintenance Expenses are available upon request from Lake Madrone Water District." The State's automations will likely calculate that the Water District made money, whether it did or not.

Note that the yellow highlights on the attached report only show up in the state produced PDF AFTER submission and are NOT visible to people when they are entering the information. Depending upon the method of review, a person in

Butte County may believe that all of the Yellow boxes needed to be completed, even though the electronic system and State Water Board Resource Control Engineers only care that the report was complete enough to be submitted.

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**From:** [pshepard@northstatewatertreatment.com](mailto:pshepard@northstatewatertreatment.com) <[pshepard@northstatewatertreatment.com](mailto:pshepard@northstatewatertreatment.com)>  
**Sent:** Friday, January 10, 2025 5:00 PM  
**To:** 'ljankowski@minasianlaw.com' <[ljankowski@minasianlaw.com](mailto:ljankowski@minasianlaw.com)>  
**Cc:** 'Vicki Hoggins (LM)' <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; 'Timothy Beers' <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>; 'Shane McCabe' <[lmwd.shane@gmail.com](mailto:lmwd.shane@gmail.com)>  
**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR

This in screen snip is the only remaining dollar figure needed to complete this report, which should be filed today. It relates only to the operation and maintenance of the water system. Shane estimated that he spends about 20 hours per week on the water system including primarily delivering water. Surely, the delivery truck has fuel and maintenance expenses. Electricity to operate the wells would also be a significant expense.



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**From:** [pshepard@northstatewatertreatment.com](mailto:pshepard@northstatewatertreatment.com) <[pshepard@northstatewatertreatment.com](mailto:pshepard@northstatewatertreatment.com)>  
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**Cc:** 'Vicki Hoggins (LM)' <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; 'Timothy Beers' <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>; 'holly mason' <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>  
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[The State Water Resources Board Division of Drinking Water](#)

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Street · Sacramento, CA 95814



**State Waterboard 2023 EAR**

[Return to Home](#)

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

1 Intro	2 Contacts	3 Population	4 Connections	5 Sources	6 Supply-Delivery	7 Recycled	8a Customer Charges	8b Income	8c Affordability	9 Rpts./Plans
10 Backflow	11 Certification	12 Improvements	13 Complaints	14 Treatment	15 Distribution & Storage	16 Emergency	17 Conservation	18 Climate Change	Finalize	

**California State Water Resource Control Board**  
**2023 electronic Annual Report (eAR) to the Division of Drinking Water**  
**for the year ending December 31, 2023**  
*[Section 116530 Health & Safety Code]*

**A. WATER SYSTEM INFORMATION**

Water System Number: CA0400014  
 Water System Name: LAKE MADRONE WATER DISTRICT  
 Water System Classification: Community  
 Related Regulating Agency: LPA34 - BUTTE COUNTY  
 Water System Ownership:  --Pick one--  
 Local Government  
 State or Federal Government  
 Privately owned, PUC-regulated, for profit water company  
 Privately owned, non-PUC-regulated (Community Water System)  
 Privately owned Mutual Water Company or Association  
 Privately owned business (non-community)

If the address recorded is a PO Box or similar, please update to a physical address that would most accurately describe the location of the water system.

Physical location:  
 Address 1: Oro Quincy Hwy  
 Address 2:  
 City: BERRY CREEK  
 Zip Code: 95916  
 General Office Phone: 530-552-2116  
 (with area code)  
 Web site address: https://lakemadrone.com/

Answer fields shaded yellow are **Mandatory Questions** and must be answered to complete this report. Based on previous answers, some answer fields are shaded salmon indicating **Conditionally Mandatory Questions**. Any missed responses to Mandatory and Conditionally Mandatory questions will be shown in the **Finalize Section**.

**REPORT STARTED BY**

Name: PJ Shepard  
 Title: Administrative Assistant to NSWT Operator Kevin McGrath  
 Work phone: 530-892-8211 ext. 2  
 Cell phone:  
 Email address: pshepard@nswtllc.com

Please be aware that all comment boxes throughout this electronic annual report will be made publicly available WITH THE EXCEPTION of the comment box below. Only Waterboard staff and other people with your water system's login credentials will have access to this comment box. You are encouraged to provide any comments that you believe may help improve this annual report process.

PRIVATE COMMENTS:

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

**2. Public Water System Contacts.**

**IMPORTANT:** Each water system must have one and only one Administrative Contact AND one and only one Financial Contact. The same person may be both the Administrative and Financial Contacts.

The Division of Drinking Water will send important information to the Administrative Contact email address. The Administrative Contact's address, business phone number, and email will be publicly accessible at: <https://sdwgs.waterboards.ca.gov/PDWW/>

**EXISTING CONTACTS:** To edit a contact, select the "Edit Contact" checkbox, this will allow for editing all fields except the contact name. To indicate an individual should no longer be associated with the water system, select the "Remove Contact" checkbox.

**NEW CONTACTS:** To add a new contact for the water system scroll down to subsection B, "ADD NEW CONTACT HERE" header and enter the contact information for the new contact. All contacts must have a form of communication provided and at least one role type selected.

A. EXISTING CONTACTS Contact Record	Phone Type	Phone Number & Extension	Contact Type (Modify with checkbox)	
Contact 1 First Name, Middle Initial SHANE	Business		<input type="checkbox"/> Remove Contact 1	<input checked="" type="checkbox"/> Edit Contact 1

Last Name MCCABE		Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title Facilities-Grounds Manager, Lake Madrone Water District		Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1 PO BOX 933 Address 2		Mobile	(530) 552-2116 <input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
City Oroville State CA Zip Code 95965-0933		Emergency	(530) 552-2116 <input type="checkbox"/>	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
Email 1 lmwd.shane@gmail.com				<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>				<input type="checkbox"/> Carbon Copy	
<b>Contact 2</b>					
First Name, Middle Initial JESS		Business	(530) 552-2116 <input type="checkbox"/>	<input type="checkbox"/> Remove Contact 2	<input checked="" type="checkbox"/> Edit Contact 2
Last Name VICKERY		Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title PRESIDENT in 2023 & 2024 not 2025		Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1 12 STAR ROAD Address 2 PO BOX 933, OROVILLE CA 95965		Mobile	<input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
City BERRY CREEK State CA Zip Code 95916		Emergency	<input type="checkbox"/>	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
Email 1 vickeryje@butte.edu				<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>				<input type="checkbox"/> Carbon Copy	
<b>Contact 3</b>					
First Name, Middle Initial <input type="checkbox"/>		Business	<input type="checkbox"/>	<input type="checkbox"/> Remove Contact 3	<input type="checkbox"/> Edit Contact 3
Last Name <input type="checkbox"/>		Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title <input type="checkbox"/>		Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 <input type="checkbox"/> Address 2 <input type="checkbox"/>		Mobile	<input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
City <input type="checkbox"/> State <input type="checkbox"/> Zip Code <input type="checkbox"/>		Emergency	<input type="checkbox"/>	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
Email 1 <input type="checkbox"/>				<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>				<input type="checkbox"/> Carbon Copy	
<b>Contact 4</b>					
First Name, Middle Initial <input type="checkbox"/>		Business	<input type="checkbox"/>	<input type="checkbox"/> Remove Contact 4	<input type="checkbox"/> Edit Contact 4
Last Name <input type="checkbox"/>		Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title <input type="checkbox"/>					

<input type="checkbox"/>	Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 <input type="checkbox"/>	Mobile	<input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 <input type="checkbox"/>		<input type="checkbox"/>		
City <input type="checkbox"/>	Emergency	<input type="checkbox"/>	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State <input type="checkbox"/>		<input type="checkbox"/>		
Zip Code <input type="checkbox"/>		<input type="checkbox"/>		
Email 1 <input type="checkbox"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>			<input type="checkbox"/> Carbon Copy	
<b>Contact 5</b>				
First Name, Middle Initial <input type="checkbox"/>	Business	<input type="checkbox"/>	<input type="checkbox"/> Remove Contact 5	<input type="checkbox"/> Edit Contact 5
Last Name <input type="checkbox"/>	Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title <input type="checkbox"/>	Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 <input type="checkbox"/>	Mobile	<input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 <input type="checkbox"/>		<input type="checkbox"/>		
City <input type="checkbox"/>	Emergency	<input type="checkbox"/>	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State <input type="checkbox"/>		<input type="checkbox"/>		
Zip Code <input type="checkbox"/>		<input type="checkbox"/>		
Email 1 <input type="checkbox"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>			<input type="checkbox"/> Carbon Copy	
<b>Contact 6</b>				
First Name, Middle Initial <input type="checkbox"/>	Business	<input type="checkbox"/>	<input type="checkbox"/> Remove Contact 6	<input type="checkbox"/> Edit Contact 6
Last Name <input type="checkbox"/>	Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title <input type="checkbox"/>	Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 <input type="checkbox"/>	Mobile	<input type="checkbox"/>	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
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State <input type="checkbox"/>		<input type="checkbox"/>		
Zip Code <input type="checkbox"/>		<input type="checkbox"/>		
Email 1 <input type="checkbox"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="checkbox"/>			<input type="checkbox"/> Carbon Copy	
<b>Contact 7</b>				
First Name, Middle Initial <input type="checkbox"/>	Business	<input type="checkbox"/>	<input type="checkbox"/> Remove Contact 7	<input type="checkbox"/> Edit Contact 7
Last Name <input type="checkbox"/>	Home	<input type="checkbox"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title <input type="checkbox"/>	Facsimile	<input type="checkbox"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
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City [ ]	Emergency [ ]	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State [ ]			
Zip Code [ ]			
Email 1 [ ]		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 [ ]		<input type="checkbox"/> Carbon Copy	

Contact 8 First Name, Middle Initial [ ]	Business [ ]	<input type="checkbox"/> Remove Contact 8	<input type="checkbox"/> Edit Contact 8
Last Name [ ]	Home [ ]	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title [ ]	Facsimile [ ]	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 [ ]	Mobile [ ]	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 [ ]			
City [ ]			
State [ ]	Emergency [ ]	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
Zip Code [ ]			
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Email 2 [ ]		<input type="checkbox"/> Carbon Copy	

**ADD NEW CONTACTS HERE**

B. NEW CONTACT Contact Record	Phone Type	Phone Number & Extension	Contact Type (Pick all that apply)	
New 1 First Name, Middle Initial [ Vicki ]	Business	(530) 533-2885 [ ]	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Last Name [ Hoggins ]				
Title [ Admin/Bookkeeper, Lake Madrone Water District ]	Home	[ ]	<input checked="" type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 [ PO BOX 933 ]	Facsimile	[ ]	<input type="checkbox"/> Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 [ ]	Mobile	[ ]		
City [ OROVILLE CA ]	Emergency [ ]	[ ]	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State [ CA ]				
Zip Code [ 95965-0933 ]				
Email 1 [ vhoggin@minasianlaw.com ]			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 [ ]			<input type="checkbox"/> Carbon Copy	

**Add Additional Contact**

(pick all that apply)

New 2 First Name, Middle Initial [ Kevin A ]	Business	(530) 892-8211 [ 2 ]	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Last Name [ McGrath ]				
Title [ Operator, North State Water Treatment, LLC ]	Home	[ ]	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1 [ 2134 KENNEDY AVENUE ]	Facsimile	[ ]	<input checked="" type="checkbox"/> Operator In Charge	<input checked="" type="checkbox"/> Sampler / Water

Address 2 <input type="text"/>	Mobile <input type="text"/>	<input type="text" value="(530) 514-6123"/>		Quality <input type="text"/>
City <input type="text" value="CHICO"/>	State <input type="text" value="CA"/>	Zip Code <input type="text" value="95973"/>	Emergency <input type="text" value="(530) 514-6123"/>	<input checked="" type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
Email 1 <input type="text" value="pshepard@nswilk.com"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="text" value="kmcgath@nswilk.com"/>			<input type="checkbox"/> Carbon Copy	
Add Additional Contact (pick all that apply)				
New 3 First Name, Middle Initial <input type="text" value="Timothy J"/>	Business <input type="text"/>	<input type="text" value="(916) 704-0839"/>	<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Last Name <input type="text" value="Beers"/>				
Title <input type="text" value="Secretary 2023-4, President in 2025"/>	Home <input type="text"/>	<input type="text"/>	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1 <input type="text" value="12 Star Road"/>	Facsimile <input type="text"/>	<input type="text"/>	<input type="checkbox"/> Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 <input type="text" value="PO BOX 933"/>	Mobile <input type="text"/>	<input type="text"/>		
City <input type="text" value="ORVILLE"/>	State <input type="text" value="CA"/>	Zip Code <input type="text" value="95965-0933"/>	Emergency <input type="text" value="(916) 704-0839"/>	<input type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
Email 1 <input type="text" value="fjb_forest18@gmail.com"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="text"/>			<input type="checkbox"/> Carbon Copy	
Add Additional Contact (pick all that apply)				
New 4 First Name, Middle Initial <input type="text"/>	Business <input type="text"/>	<input type="text"/>	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Last Name <input type="text"/>				
Title <input type="text"/>	Home <input type="text"/>	<input type="text"/>	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1 <input type="text"/>	Facsimile <input type="text"/>	<input type="text"/>	<input type="checkbox"/> Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2 <input type="text"/>	Mobile <input type="text"/>	<input type="text"/>		
City <input type="text"/>	State <input type="text"/>	Zip Code <input type="text"/>	Emergency <input type="text"/>	<input type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
Email 1 <input type="text"/>			<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
Email 2 <input type="text"/>			<input type="checkbox"/> Carbon Copy	

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

### 3. Population Served

Total Population in DDW Records:



Irrigation of commercially-grown crops

0 0 0 0

Do NOT report fire sprinkler connections and fire hydrants. These connections are not counted toward "service connections" for compliance purposes.

Total Active Connections\*

2 0 2 123

\* Calculated field

B. Number of Inactive Connections (all types)

Include only service connections that have been physically disconnected (e.g. meter removed) from the water system. All other service connections should be considered as "Active."

132

COMMENTS (Note: Comments will be made publicly available): The water distribution system is no longer used for potable water due to VOC contamination after North Complex Fire.

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click here.

5. Source Inventory.

Section A

(A) Small Water System Source Type

As a Small Water System, sources are listed in Section A tables by either groundwater or surface water. The existing inventory is pre-filled for groundwater sources in table A1, and for surface water sources in table A3. You may view these sources at Public Drinking Water Watch. You may suggest inventory updates for groundwater sources in table A2, and for surface water in table A4. For any source(s) not listed, please select "Email for Help on this page" at the bottom of this page to be connected with your Regulating Agency.

A1. Groundwater Source Inventory - Existing

Source ID	Source Name	Source Activity	Source Type, Availability
001	WELL #1 - STAR ROAD A		Well Permanent
003	WELL #3 - GALEN	A	Well Permanent

A2. Groundwater Source Inventory - Updated

Add the Source listed from above and describe any changes. An example might be a change to activity or availability. Must include comment describing change listed. Note: Please include Source ID and Source Name as displayed in table A1.

To add a new row, select the green plus sign in the upper right corner of the table. To remove a row, select the trash can at the end of a row. Save changes by selecting the green check mark at the end of the row.

Source ID Name Activity Comments

Nothing Reported

A3. Surface Water Source Inventory-Existing

Source ID Source Name Source Activity Source Type, Availability

Nothing Reported

A4. Surface Water Source Inventory - Updated

Add the Source listed from above and describe any changes. An example might be a change to activity or availability. Must include comment describing change listed. Note: Please include Source ID and Source Name as displayed in table A3.

To add a new row, select the green plus sign in the upper right corner of the table. To remove a row, select the trash can at the end of a row. Save changes by selecting the green check mark at the end of the row.

Source ID Name Activity Comments

Nothing Reported

A5. Source Inventory Comment

Section B. Source Metering and Well Monitoring

1. Are your water sources metered?  --Pick one--  
 Yes  
 No

2. Do you have equipment on hand to monitor groundwater levels at all your wells?  
 --Pick one--  
 Yes  
 No  
 Not Applicable (no wells)

Check this box if you have funding available to achieve this.

--Pick one--



3. Do you routinely monitor the <i>static</i> water levels in your wells?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Applicable (no wells)
4. Do you routinely monitor the <i>pumping</i> water levels in your wells?	<input type="radio"/> --Pick one-- <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Not Applicable (no wells)
5. Are these levels recovering, declining or steady?:	<input type="radio"/> --Pick one-- <input type="radio"/> Recovering <input type="radio"/> Declining <input type="radio"/> Steady <input type="radio"/> Not Applicable (no wells) <input type="radio"/> Don't Know

### Section C. Standby Source Use

If a standby source was used in 2023, provide the following information.

To add a new row, select the green plus sign in the upper right corner of the table. To remove a row, select the trash can at the end of a row. Save changes by selecting the green check mark at the end of the row.

Name of the Standby Source used in 2023:	No. of days the Standby Source was in operation:	Were customers notified? (Y/N)	Was the Division of Drinking Water notified? (Y/N)	Describe the reason the Standby Source was used:
--	--	--------------------------------	--	--

Nothing Reported

COMMENTS (Note: Comments will be made publicly available):

### CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

## 6. Water Supply and Delivery

This section has been relocated to the SAFER Clearinghouse and is a required technical report submission. To complete this required report visit the SAFER Clearinghouse located at: <https://wbappsrv.waterboards.ca.gov>.

Note: If you do not have a SAFER Clearinghouse account, you will need to create one.

### CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

## 7. Recycled Water Use

Does your water system have recycled water in its service area (provided by your water system or another utility)?

- Pick one--
- Yes
- No
- Don't Know

### CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

## 8. Customer Charges

About water rates and financial data; Senate Bill 200 (2019) updated Section 116530 (a) of California's Health and Safety Code allowing for the State Water Board to request information regarding financial capacity. Technical, managerial and financial capacity of a water system are critical components of its sustainability and resiliency. California Health and Safety Code Section 116530 now states:

(a) A public water system shall submit a technical report to the state board as part of the permit application or when otherwise required by the state board. This report may include, but not be limited to, detailed plans and specifications, water quality information, physical descriptions of the existing or proposed system, information related to technical, managerial, and financial capacity and sustainability, and information related to achieving the goals of Section 106.3 of the Water Code, including affordability and accessibility.

### A. Water Rates and Charges

A.1 Does your water system charge customers for water (residential, commercial, industrial, or institutional water customers)?

- Pick one--
- Yes
- No

A.2 Select applicable customer types:

- Pick one--
- Residential
- Non-Residential (typically includes commercial, industrial, institutional customers etc.)
- Both

A.2.1 Is your billing frequency for your Residential and Non-Residential customers the same?  --Pick one--  
 Yes  
 No

A.2.2 Is your most common Residential water rates structure the same as your most common Non-Residential rate structure? (This does not include the number of tiers associated with the rate structures)  --Pick one--  
 Yes  
 No

A1. Residential Water Rates and Charges

A1.1 Please select the most common rate structure used to charge Residential customers:

Single or Flat Rate – Average, static rate charged per billing cycle independent of water usage.

Base Rate – Base rates are the charges applied for receiving drinking water service regardless of the amount of water consumed. Base rates are usually fixed amounts and may include charges like sourcewater protection fees, service fees, etc.

Usage Rate – Rates that are charged based on the amount of volume or water consumed.

Fixed or Uniform - Rates that remain unchanged per billing cycle throughout the year.

Variable - Rates that are changed depending on water usage.

- Single or Flat Rate (Often Unmetered)
- Base Rate (Fixed) + Usage Rate (Uniform)
- Base Rate (Fixed) + Usage Rate (Variable)
- Base Rate (Variable) + Usage Rate (Uniform)
- Base Rate (Variable) + Usage Rate (Variable)
- Allocation Based (California Water Code Sections 370-374; Specifically, California Water Code Section 372)
- Other (text box)

A1.1a. Other Notes

A1.2 Comments on rate structure, explain allocation rate if applicable: Annual flat fee for water is paid on property tax bill of 132 properties.

A1.3. Please select your billing frequency for Residential customers:  --Pick one--  
 monthly  
 bi-monthly  
 quarterly  
 annually  
 Other: In text below, provide the average number of days between billing

A1.3a

A1.4. Please select the metric or unit of measure (UOM) used in Residential Water Rates:  --Pick one--  
 Gallons (Gal)  
 Hundred Cubic Feet  
 Thousand Gallons  
 Million Gallons  
 Acre Feet

A1.5. Please select any variances or factors used to determine or adjust residential water rates or allocations:

- Agricultural use (non-commercial or commercial)
- Drought factor
- Elevation
- Evaporative Coolers
- Fire protection - water to irrigate vegetation
- Home-based business
- Livestock or large animals
- Lot size
- Medical needs
- Meter size
- Mitigation of high levels of total dissolved solids
- Occupancy (All-year)
- Occupancy (Seasonal)
- Pressure zone
- Soil compaction and dust control
- Supplement ponds and lakes to sustain wildlife
- Other:
- None of the above

A1.6. Does your water system have multi-family AND single family billing classes?  --Pick one--  
Single-Family- Single family detached dwellings (houses).  Yes  
 No

Multi-Family- Apartments, condominiums, town houses, duplexes and mobile homes.

A1.7. What is the number of tiers or levels of charges?

- Pick one--
- 2
- 3
- A1.7a Residential  4
- 5
- 6
- 7

A1.8. Residential Rates & Charges Table

Please complete the table below – taking into consideration the following:

- You have selected Billing Frequency, please submit your rate data based on this frequency.
- If your flat rate varies over the year, please use the average flat rate amount.
- Please report the most common rate for the majority of your residential customers.

Two or more tiers must be defined for the Base Rate Structure.  
 Two or more tiers must be defined for the Usage Rate Structure.  
 All selected tiers must be defined for the Base Rate Structure.  
 All selected tiers must be defined for the Cost per Unit of Measure (UOM).  
 All tiers must be defined for either the Base Rate Structure, Usage Rate Structure, or both.  
 Metrics for Base Rate Structure must be in ascending order.  
 Use no more values for Base Rate and Usage Rate.  
 Metrics for Usage Rate Structure must be in ascending order.  
 Use no more values for Cost per Unit of Measure.

Customer Class & Billing Tiers	Flat Rate			
	Base Rate: Maximum Volume of Water per Tier	Base Rate	Usage Rate: Maximum Volume of Water per Tier	Usage Rate: Cost per Unit of Measure (UOM) per Tier
Residential Single-family - Tier 1	300			
Tier 2				
Tier 3				
Tier 4				
Tier 5				
Tier 6				
Tier 7				
Multi-family - Tier 1				
Tier 2				
Tier 3				
Tier 4				
Tier 5				
Tier 6				
Tier 7				

A1.9 Did your rates change in the reporting year?\*

No Change  
 Yes, inflation adjustment  
 Yes, increment of multi-year approved increase  
 Yes, imposition of new or increased fees  
 Yes, other:

A1.9a Other Notes

A1.10. Date of most recent update to the rate structure (this does not include regularly scheduled rate changes, rather actual changes to your rate structure): MM/DD/YYYY

A1.11. If you recently updated your rate structure, please briefly describe the changes that were made:

A1.12. Provide a direct link to a web page that explains water rates and fees, if available.

Not Available Online

A1.13. Upload rate structure documentation.

A1.13. Upload rate structure documentation

Choose File No file selected

Upload

(Uploaded files:)

Delete [Lake Madrone Water District -water rate upload document for 2023 eAR.pdf](#)  
0%

A1.14 Comments on the allocation of Residential Single-Family and Multi-Family rate. Annual flat fee for water is paid on property tax bill of 132 properties regardless of whether there is a residence on the property.

A1.15 Does your residential customer bills include any non-drinking water charges (i.e. wastewater, stormwater, electricity, telecommunications, property tax etc.)?  --Pick one--  
 Yes  
 No

**A2. RESIDENTIAL SERVICE CONNECTIONS**

A2.1

What is the average charge\* for a brand-new Residential Single-Family connection (based on the most common meter size)?

\* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

No service charge for brand new connections

A2.2

When was the connection charge\* for a brand-new Residential Single-Family connection last updated (based on the most common meter size reported above)?

\* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

A2.3

What is the one-time fee or deposit needed to create a new water service account for an existing Residential Single-Family home (based on the most common meter size reported above)?

A2.4

What is the average charge\* for a brand-new Multi-Family connection (based on the most common meter size)?

\* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

A2.5. Check all costs covered by a new Residential Single-Family and Multi-Family connection fee:

- Existing infrastructure buy-in (e.g., water treatment/ conveyance/sewage treatment)
- Upgrades to infrastructure (seismic retrofits, pipe replacements, etc.)
- Storm water management system
- Debt service charge
- Development of new water supplies
- Other:

A2.6. Comments on Residential Single-Family and Multi-Family connections (publicly available):

A3. Non-Residential Water Rates & Charges

- A3.1. Please select the metric or unit of measure (UOM) used for Non-Residential Water Rates:
- Pick one--
  - Gallons (Gal)
  - Hundred Cubic Feet (HCF)
  - Thousand Gallons
  - Million Gallons
  - Acre Feet

- A3.2. Please select your billing frequency for Non-Residential customers?
- Pick one--
  - monthly
  - bi-monthly
  - quarterly
  - annually
  - other

A3.2a

please provide average number of days between billing

A3.3. Please select the most common rate structure used for to charge Non-Residential customers:

Single or Flat Rate – Average, static rate charged per billing cycle independent of water usage.

Base Rate – Base rates are the charges applied for receiving drinking water service regardless of the amount of water consumed. Base rates are usually fixed amounts and may include charges like sourcewater protection fees, service fees, etc.

Usage Rate – Rates that are charged based on the amount of volume or water consumed.

Fixed or Uniform - Rates that remain unchanged per billing cycle throughout the year.

Variable - Rates that are changed depending on water usage.

- Single or Flat Rate (Often Unmetered)
- Base Rate (Fixed) + Usage Rate (Uniform)
- Base Rate (Fixed) + Usage Rate (Variable)
- Base Rate (Variable) + Usage Rate (Uniform)
- Base Rate (Variable) + Usage Rate (Variable)
- Allocation Based (California Water Code Sections 370-374; Specifically, California Water Code Section 372)
- Other (text box)

A3.3a. Other Notes

A3.4 Comments on Non-Residential rate structure:

A3.5. Select all applicable Non-Residential connection types:\*

- Commercial (Retail, Offices, Gas Stations, etc.)
- Institutional (Schools, Hospitals, Hotels, etc.)
- Industrial (Manufacturing, Chemical, etc.)
- Landscape Irrigation (Parks, Golf Courses, etc.)
- Agricultural Irrigation (Crops, Aquaculture, etc.)
- Other

A3.5a. Other Notes

- A3.6. Do your rates change for different levels of water consumption?
- Pick one--
  - Yes
  - No Tiers or Levels

A3.6.1. What is the number of tiers or levels of charges?

- A3.6.1a Commercial
- Pick one--
  - 1
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7

- A3.6.1b Institutional
- Pick one--
  - 1
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - Pick one--

A3.6.1c Industrial	<input type="radio"/> 1
	<input type="radio"/> 2
	<input type="radio"/> 3
	<input type="radio"/> 4
	<input type="radio"/> 5
	<input type="radio"/> 6
	<input type="radio"/> 7
A3.6.1d Landscape Irrigation	<input type="radio"/> --Pick one--
	<input type="radio"/> 1
	<input type="radio"/> 2
	<input type="radio"/> 3
	<input type="radio"/> 4
	<input type="radio"/> 5
	<input type="radio"/> 6
A3.6.1e Agriculture Irrigation	<input type="radio"/> --Pick one--
	<input type="radio"/> 1
	<input type="radio"/> 2
	<input type="radio"/> 3
	<input type="radio"/> 4
	<input type="radio"/> 5
	<input type="radio"/> 6
A3.6.1f Other	<input type="radio"/> --Pick one--
	<input type="radio"/> 1
	<input type="radio"/> 2
	<input type="radio"/> 3
	<input type="radio"/> 4
	<input type="radio"/> 5
	<input type="radio"/> 6
<input type="radio"/> 7	

**A3.7. Non-Residential Rates & Charges Table**

Please complete the table below – taking into consideration the following:

- You have selected Billing Frequency, please submit your rate data based on this frequency.
- If your flat rate varies over the year, please use the average flat rate amount.
- Please report the most common rate for the majority of your residential customers.

Customer Class & Billing Tiers	Flat Rate	Base Rate Structure	Usage Rate Structure		Cost per Unit of Measure (UOM)
		Top Metric/ Unit of Measure (UOM) for Base Rate	Base Rate	Top Metric/ Unit of Measure (UOM)	
Commercial - Tier 1					
Tier 2					
Tier 3					
Tier 4					
Tier 5					
Tier 6					
Tier 7					
Institutional - Tier 1					
Tier 2					
Tier 3					
Tier 4					
Tier 5					
Tier 6					
Tier 7					
Industrial - Tier 1					
Tier 2					
Tier 3					
Tier 4					
Tier 5					
Tier 6					
Tier 7					
Landscape Irrigation - Tier 1					
Tier 2					
Tier 3					
Tier 4					
Tier 5					
Tier 6					
Tier 7					
Agricultural Irrigation - Tier 1					
Tier 2					
Tier 3					
Tier 4					
Tier 5					
Tier 6					
Tier 7					

Other - Tier 1						
Tier 3						
Tier 4						
Tier 5						
Tier 6						
Tier 7						

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

*Please make sure to complete the Customer Charges section before completing this section.*

## 8(B) Income

### B0. Financial Reporting Period

B0.1 For the Total Income section of the EAR, water systems may report their data by fiscal year or calendar year. Please indicate if the information provided in this section represents your water system's fiscal or calendar year financial data?\*

- Calendar Year  
 Fiscal Year

B0.2 Please select fiscal year start-date (mm/dd/yyyy)

### B1. Total Revenue Generated from Different Sources \*

Instructions: Purpose of this section is to calculate total annual revenue generated. No revenue should be double counted.

\*Mobile homes, parks, and other types of community water systems that do not charge their customers directly for water should provide their total revenues received from rent, fees, operating contracts, and/or any other source of revenue used to support the operations and maintenance of the water system in question B1.7

B1.1 Total revenue collected from Residential (Single and multi-family) customers' rates and charges that cover water services, including usage fares, and basic rates for the reporting year.\*

39600.00

\*Do not include any other charges (i.e. connection fees, service fees, etc.) associated with your water rates. Other charges for Residential customers will be recorded in B1.3.

You have reported \$0, please explain why:\*

\*Do not include any other charges (i.e. connection fees, service fees, etc.)

B1.3 Total revenue generated exclusively from other fees and charges\* from all Residential customer types during the reporting year (includes single-family and multi-family customers).\*

0.00

\*Other fees and charges:

Include: Late fees, notice fees, penalties, shutoff fees, reconnection fees, and bounced check fees.

Do Not Include: Revenue generated by your water rates on your typical Non-Residential customer bill

B1.5 Did you collect/receive revenue from interfund (from wastewater or stormwater utility) or governmental transfers (i.e. property taxes or fees, sales taxes or fees, etc. – typically from one-City/County General Fund)?\*

- Pick  
 Yes  
 No

B1.6 Total revenue lost from interfund or governmental transfers (if \$0, enter \$0)\*

0.00

Total interfund or governmental Revenue Gained (-):

B1.7 Total revenue generated from non-customer sources that have not already been accounted for (i.e. cell towers, lawsuits and settlements, energy generation, land leases, rent, interest income, other service fees, etc.)\*

0.00

Total Other Revenue Gained (+):

B1.7a Other Notes

B1.8 Total Annual Revenue for the Reporting Year\* 39600.00

You have reported \$0, please explain why:\*

Drinking Water Charge: Water Bill ? 0

Please revisit and confirm your answers to questions in the Customer Charges section: A.1 through A.2.2a; and A1.1 through A1.8. This field is calculated by taking the rate data inputted from question A1.8 and converting it into dollars/month as well as converting the UOM into HCF. Depending on how you answered certain questions in the Customer Charges section, there may be some questions you do not see. If the information you provided is incorrect, please fix and the figures in this table will refresh.

Total Drinking Water Cost to Customer ? 0

Please revisit and confirm your answers to questions in the Customer Charges section: A.1 through A.2.2a; and A1.1 through A1.8. This section converts drinking water charges into dollars/month: The column auto-calculates by adding Drinking Water Charges to Other Charges from Interfund Transfer for each consumption volume (6, 9, 12, and 24 HCF). Depending on how you answered certain questions in the Customer Charges section, there may be some questions you do not see. If the information you provided is incorrect, please fix and the figures in this table will refresh.

B1.9 Approximation of Total Residential Charges

Drinking Water Charge: Water Other Charges from Interfund Transfer: Taxes / Total Drinking Water Cost to Customer:

Provide Alternative

Alternative



Consumption Bill	Fees	dollars/month	Amount	Amount	Comments
6 HCF 25.00	0.00	25.00	<input type="checkbox"/>		
9 HCF 25.00	0.00	25.00	<input type="checkbox"/>		
12 HCF 25.00	0.00	25.00	<input type="checkbox"/>		
24 HCF 25.00	0.00	25.00	<input type="checkbox"/>		

B1.10 Days of cash-on-hand\* at the end of the reporting year.\*

\*How much cash your system has saved up, including reserve funds, that isn't earmarked for anything else (unrestricted cash) and estimates the number of days your system can pay its daily operation and maintenances costs before running out of this cash.

Number of Days

B1.11

Comments on water system revenues:

Comment

**B2. Total Expenses**

Instructions: Purpose of this section is to calculate total annual expenses. No expense should be double counted.

B2.1 Total annual operations and maintenance expenses\*

\* Expenses incurred during the system's normal operation. This can include salaries, benefits for employees, utility bills, system repair and maintenance, supplies (e.g., treatment chemicals), insurance, and water purchased for resale.

Total Operations and Maintenance Expenses (-):

B2.2 Total annual expenses from investing or capital expenditures\*

\* Expenses incurred from purchase of property and equipment; construction of new assets (i.e. treatment, distribution etc.)

Total Investment Expenses (-):

B2.3 Total annual expenses from financing activities\*

\* Expenses incurred from retirement of long-term debt, purchase of securities, interest expenses etc.

Total Financing Activity Expenses (-):

B2.4 Total Other annual expenses\*

Total Other Expenses (-):

B2.4a Other Notes

B2.5 Total annual expenses\*

Total Annual Expenses (-):

B2.6

Comments on Total Expenses:

Comment

Total Operations & Maintenance Expenses are available upon request from Lake Madrone Water District

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

*Please make sure to complete the Customer Charges section before completing this section.*

**8(C) Affordability**

**C2. Residential Customer Assistance**

C2.1 In the reporting year, did you offer any of the following types of bill assistance to customers? :

- Low-income water rate assistance
- Flexible payment terms
- Alternative payment terms
- Temporary assistance
- Special medical need
- Other types of assistance
- None

C2.2 Please provide the following about each type of bill assistance offered:

	Number of accounts Utilized	Average Bill
C2.2a Low-income water rate assistance*	<input type="text"/>	<input type="text"/>
C2.2b Flexible payment terms	<input type="text"/>	<input type="text"/>
C2.2c Alternative payment terms	<input type="text"/>	<input type="text"/>
C2.2d Temporary assistance	<input type="text"/>	<input type="text"/>
C2.2e Special medical need	<input type="text"/>	<input type="text"/>
C2.2f Other types of assistance	<input type="text"/>	<input type="text"/>

C2.3. How is low-income water rate assistance program funded?

C2.4. How much funding was allocated to your low-income water rate assistance program in the reporting year?

C2.7 Does your system partner with an outside entity (e.g. United Way) to provide assistance to low-income households?  --Pick one--  
 Yes  
 No

C2.8 Do you offer bill forgiveness under certain circumstances?  --Pick one--  
 Yes  
 No

Comment:

C2.9 Comments on Affordable Drinking Water Assistance (publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

## 9. Regulatory Reports/Plans (aka Water Quality)

### A. (NEW) BACTERIOLOGICAL SAMPLE SITING PLAN (BSSP)

On July 1, 2021, the California Revised Total Coliform Rule (RTCRR) became effective which requires a BSSP be submitted by October 1, 2022 and complies with RTCRR. Information on the RTCRR can be found at: [https://www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/rtcrr.html](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/rtcrr.html)

A.1. Date of Current Approved Bacteriological Sample Siting Plan on File:

### B. EMERGENCY NOTIFICATION PLAN (ENP)

B.1. Date of Current Emergency Notification Plan on File:

Select [here](#) to upload a new water system ENP or view existing. To upload a revised WQENP, please email your District or County representative with attachment for review and overwrite.

### C. EMERGENCY DISINFECTION PLAN (EDP)

Do you have current Emergency Disinfection Plan(s) for your water system?  --Pick one--  
 Yes  
 No  
 N/A

### D. WATERSHED SANITARY SURVEY REPORT

Provide your watershed sanitary survey report date if available, and the date of next planned. If you have a surface water source, you must provide answers.

Note: If you do not have surface water sources, answers are not required, and you may proceed to the next section.

Date of last watershed sanitary survey report:

Date planned to complete next watershed sanitary survey report\*:

### E. CONSUMER CONFIDENCE REPORT

E.1. Upload Date of Consumer Confidence Report (CCR):  No CCR Uploaded

E.2. Upload Date of CCR Certification:  No CCR Uploaded

Select [here](#) to upload a new water system CCR or Certification Form

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

## 10. Backflow--Cross Connection Control

### A. Backflow Assemblies and Air Gaps

	Total Number Reported in 2022	Total Number in System in 2023	Number Installed in 2023	Number Tested in 2023	Number Failed in 2023	Number Repaired/ Replaced
Backflow Assemblies on the Service Connections or Meter (Reduced Pressure Principle and Double Check Valve)	0	0	0	0	0	0



assemblies)  
 Backflow Assemblies On-site but not on the Service Connections or Meter (Reduced Pressure Principle and Double Check Valve assemblies)

Air-gap Separation

No. of Inactive Backflow Prevention Assemblies in water system in 2023:

**B. Cross Connection Control Program**

Are cross-connection control surveys regularly conducted on the system?  --Pick one--  
 Yes  
 No

Date of last cross-connection control survey done on the system:

Cross Connection Control Program Coordinator  
 Name:   
 Business Phone:  Email Address:   
 List the name of trainings or certifications received:   
 Certification Number (if applicable):

Describe any cross-connection incidents that occurred during 2023:

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

**11. Operator Certification**

Please list the State Certified Drinking Water Operators employed by your water system that supervise and direct the operation of your distribution system and water treatment plants where applicable in the reporting year of this report.

**A. DISTRIBUTION SYSTEM CERTIFIED OPERATORS**

Your Distribution System Classification is: D1

Do your Chief and Shift Distribution System Operators have the minimum level required?

--Pick one--  
 Yes  
 No  
 Not Applicable (transient non-community water system)

Check this box if your public water system does not have a designated Chief Distribution Operator.

Name of Chief Distribution Operator (First name Last name): Kevin McGrath

Grade of Chief Distribution Operator (1, 2, 3, 4 or 5):  --Pick one--  
 1  
 2  
 3  
 4  
 5

Distribution Operator Number (3, 4 or 5 digits): 49138

Distribution Certification Expiration Date (MM/DD/YYYY): 11/01/2025

If your public water system has additional certified distribution system operators, enter the information in the table below.

\*Click [here](#) to download, update, and/or upload an Excel spreadsheet of your water system's certified distribution operators.\*

Distribution Operator Name (First name Last name)	Grade of Distribution Operator (1, 2, 3, 4, or 5)	Chief, Shift or Neither <sup>1</sup> (C, S or X)	Distribution Operator Number (3, 4 or 5 digits)	Distribution Certification Expiration Date (MM/DD/YYYY)
--	--	---	--	--

Nothing Reported

<sup>1</sup>Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

**B. TREATMENT PLANT CERTIFIED OPERATORS**

Your Highest Treatment System Classification is: There are no facilities subject to the Certified Treatment Plant Operator requirements

Do your Chief and Shift Treatment Plant Operators have the minimum level required?

--Pick one--  
 Yes  
 No  
 No treatment facility except precautionary disinfection

Check this box if your public water system does not have a designated Chief Treatment Operator.

Name of Chief Treatment Operator (First name Last name):

Grade of Chief Treatment Operator (1, 2, 3, 4 or 5):  1  
 2  
 3  
 4  
 5

Treatment Operator Number (3, 4 or 5 digits):

Treatment Certification Expiration Date (MM/DD/YYYY):

If your public water system has additional certified treatment plant operators, enter their information in the table below.

\*Click [here](#) to download, update, and/or upload an Excel spreadsheet of your water system's certified water treatment operators.\*

Treatment Operator Name (First name Last name)	Grade of Treatment Operator (1, 2, 3, 4, or 5)	Chief, Shift or Neither <sup>1</sup> (C, S or X)	Treatment Operator Number (3, 4 or 5 digits)	Treatment Certification Expiration Date (MM/DD/YYYY)
---	--	--	--	--

Nothing Reported

<sup>1</sup>Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

COMMENTS (Note: Comments will be made publicly available):

#### CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

### 12. Water System Improvements

The California Waterworks Standards (Section 64556) requires an amended permit for any of the following improvements or modifications. Check all boxes that apply for any improvements or modifications during 2023 or the future for which a permit was not obtained or amended.

- Addition of a new distribution reservoir
- Modification or extension of the existing distribution system
- Adding a new source
- Changing the status of an existing source (for example, active to standby)
- Changing or altering a source, such that the quality or quantity of water supply could be affected
- Addition or change in treatment, including design capacity and process
- Expansion of the existing service area by 20 percent or more of the number of service connections specified in your current permit
- Other

COMMENTS (Note: Comments will be made publicly available):

#### CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

### 13. Complaints Reported (Written or Verbal)

Type of Complaint	No. of Complaints Reported by Customers	No. of Complaints Investigated	No. of Complaints reported to the Division of Drinking Water or Local County Staff	Brief Description of Cause and Corrective Action taken
Taste and Odor	0	0	0	<input type="text"/>
Color	0	0	0	<input type="text"/>
Turbidity	0	0	0	<input type="text"/>
Visible Organisms	0	0	0	<input type="text"/>
Pressure (High or Low)	0	0	0	<input type="text"/>
Water Outages	0	0	0	<input type="text"/>
Illnesses (Waterborne)	0	0	0	<input type="text"/>
Other (Specify)	-1	0	0	<input type="text"/>
Total No. of Complaints*	-1	<input type="text"/>	<input type="text"/>	

\*Calculated field

COMMENTS (Note: Comments will be made publicly available): There were no complaints

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

**Section 14. Treatment Plants**

Water system treatment plants are listed in Table A for Groundwater treatment (Chlorinator only treatment plants are not listed), and Table B for Surface Water treatment. You may also view your Water System Facilities (treatment plant inventory) at the [CA Drinking Water Watch](#) website.

**A. GROUNDWATER TREATMENT**

To edit a row, select the blue pencil sign at the end of each row. To remove a row, select the red X at the end of a row. Save changes by selecting the green check mark at the end of the row.

If you have questions or concerns about your treatment facility inventory, you should contact your regulating agency representative or by clicking "Email for help on this page" at the bottom of this page.

WSF ID	Groundwater Treatment Plant Name	Date of Operations Plan	Is Operations Plan Current? (Y/N)
--------	----------------------------------	-------------------------	-----------------------------------

Nothing Reported

Did the water system have any incidents in 2023 that substantially affected the ground water treatment plant(s) performance AND/OR had significant modifications or maintenance due to any of the following? Select all that apply.

- Degradation of source water quality
- Decrease in source availability
- Change in wells used/well operations
- Treatment plant process failure, including power outages
- Treatment plant unplanned shutdown lasting more than 5 days
- Treatment plant unplanned staffing shortages
- Shortage of treatment chemicals
- Change in treatment plant design capacity
- Change in one or multiple treatment processes
- Other: Please Describe

**B. SURFACE WATER TREATMENT**

To edit a row, select the blue pencil sign at the end of each row. To remove a row, select the red X at the end of a row. Save changes by selecting the green check mark at the end of the row.

If you have questions or concerns about your treatment facility inventory, you should contact your regulating agency representative or by clicking "Email for help on this page" at the bottom of this page.

WSF ID	Surface water Treatment Plant Name	Date of Operations Plan	Is Operations Plan Current? (Y/N)
--------	------------------------------------	-------------------------	-----------------------------------

Nothing Reported

Did the water system have any incidents in 2023 that substantially affected the surface water treatment plant(s) performance AND/OR had significant modifications or maintenance due to any of the following? Select all that apply.

- Degradation of raw source water quality
- Decrease in raw source water availability
- Change in raw source water(s) used
- Treatment plant process failure, including power outages
- Treatment plant unplanned shutdown lasting more than 5 days
- Treatment plant unplanned staffing shortages
- Shortage of treatment chemicals
- Change in treatment plant design capacity
- Change in one or multiple treatment processes
- Other: Please Describe

**C. CHEMICAL ADDITIVES**

Check this box if your public water system has chemicals or products, including chlorine, added directly to the drinking water as part of a treatment process.

Please complete the following table for each chemical used by this water system. Only include chemicals that your water system adds. If you are not sure whether a chemical you are using meets this standard, contact the manufacturer or distributor of the chemical.

The table below is pre-filled with direct chemical additives reported on site from previous year eAR. To add a new row, select the green plus sign in the upper right corner of the table. To edit a row, select the pencil image to the right of the row. To remove a row, select the trash can image at the end of a row. Make sure to save changes by selecting the green check mark at the end of the row.

\*Click here to upload an Excel spreadsheet of your water systems direct chemical additives.\*

Name of Chemical	Name of Manufacturer	Purpose of using chemical	Chemical is ANSI/NSF Standard 60 certified (Y/N)	Use initiated in 2023 (Y/N)
------------------	----------------------	---------------------------	--	-----------------------------

Nothing Reported

**D. INDIRECT ADDITIVES**

As of March 9, 2008, a water system shall not use any chemical, material, lubricant, or product in the production, treatment or distribution of drinking water that comes in contact with the drinking water that does not have certification of meeting NSF/ANSI standard 61.

D.1. Does your water system have procedures to ensure all future equipment and materials meet this standard?  Yes  No  N/A

If you have any questions on the requirements related to indirect additives, you may contact your local regulatory agency.

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

15. Distribution System and Storage Tanks

A. SYSTEM PROBLEMS

Type of Problem	No. of Problems	No. of Problems Investigated	No. of Problems Reported to the Division of Drinking Water or Local County Staff	Brief Description of Cause and Corrective Action Taken
Service Connection Breaks/ Leaks	0	0	0	
Main Breaks/Leaks	0	0	0	
Water Outages	0	0	0	
Boil Water Orders	0	0	0	
Total*	0	0	0	

Comments on SYSTEM PROBLEMS (publicly available): There is no water distribution system due to its having been destroyed in the North Complex Fire. Homes each have their own tanks to which LMWD delivers its water.

B. INFRASTRUCTURE AND PIPELINE MATERIALS

Pipe Material in Distribution System

1. Which materials does your distribution system pipe consist of? Please check all that apply:

Pipeline Material	Percentage of distribution pipe system composed of the materials selected	Average Age (in years)
<input type="checkbox"/> Plastic (Including Poly Vinyl Chloride and HDPE)		
<input type="checkbox"/> Steel		
<input type="checkbox"/> Cast Iron		
<input type="checkbox"/> Galvanized Iron		
<input type="checkbox"/> Ductile Iron		
<input type="checkbox"/> Cement Concrete		
<input type="checkbox"/> Asbestos Cement		
<input type="checkbox"/> Other		

Please describe other pipeline materials in your distribution system:

C1. DEAD-END FLUSHING PROGRAM

If unknown, please enter 0 and explain why in the comments box

Total No. in System	No. with Blowoffs	No. Flushed in 2023	Frequency of Flushing
0			

Comments on DEAD-END FLUSHING PROGRAM (publicly available): There is no potable water distribution system due to its having acquired VOC contamination due to extreme heating of plastic pipes during the North Complex Fire.

C2. ALL FLUSHING OPERATIONS

Units of Measure for total volume reported below:

- Pick one-
- Gallons
- Million Gallons
- Acre-feet (AF)
- 100 cubic feet
- No Flushing

Total Volume in units of measure selected above; include all types of flushing, not just dead-end flushing:

Comments on ALL FLUSHING OPERATIONS (publicly available):

D. VALVE EXERCISE PROGRAM

If unknown, please enter 0 and explain why in the comments box

Total No. in System	Size Range of Valves	No. Exercised in 2023	Frequency of Valve Exercising
12	range of sizes & types	2	frequently each month at fill station

Comments on VALVE EXERCISE PROGRAM (publicly available):

## E. STORAGE TANK/RESERVOIR INSPECTION/CLEANING PROGRAM

Check this box if your public water system has any storage tanks or reservoirs (Do not include pressure tanks).

If you checked the above box please list each storage tank and/or reservoir with the inventory details available for each column.

The table below is prefilled with storage tank and reservoir inventory submitted in last year's eAR. To edit a row, select the pencil image to the right of the row. To add a new row, select the green plus sign in the upper right corner of the table. To remove a row, select the trash can at the end of a row. Save changes by selecting the green check mark at the end of the row.

\*If you have many storage tanks and completing the table below will take too long, [click here](#) to use a template and upload.\*

Tank name	Capacity	Capacity Units	Year Installed	Date of last inspection	Date of last cleaning	Date re-lined or coated	Corrosion protection(*)	Material of construction
Nothing Reported								

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, [click here](#).

## 16. Emergency Preparedness and Response

NEW No later than January 1, 2024, Community water systems serving less than 3,000 service connections and Non-Transient Non-Community Systems that are schools shall ensure continuous operations during power failures by providing adequate backup electrical supply.

A.3. During a power outage, with your current backup electrical power supply setup, can your system maintain continuous operations such that it meets current water quality requirements and is sufficient to meet average daily demand?

--Pick one--  
 Yes  
 No  
 In progress

Check this box if you have funding available to achieve this.

A.3.2 What is the estimated funding gap<sup>1</sup> to install a backup power solution to maintain continuous operations?

50000

A.3.3 Barriers to implementation?

Funding

Personnel Resources

Infrastructure Limitations

Legal Constraints

Environmental Concerns

Other

A.3.4 Please send my water system information about backup power funding opportunities.

<sup>1</sup>Funding Gap: A funding gap is the amount of money needed to fund a future project; it is the difference between the amount required and the amount currently available.

A.4 Do you have at least one backup source of water supply, or a water system intertie, that can maintain continuous operations and meets current water quality requirements and is sufficient to meet average daily demand?

Yes  
 No

A.5 Do you routinely monitor for water loss due to leakages?

Yes  
 No

A.6 Do you have the source, treatment, and distribution system capacity to meet fire flow requirements?

Yes  Check this box if you have funding available to achieve this.  
 No

## B. EMERGENCY RESPONSE PLANS

PUBLIC WATER SYSTEMS WITH AT LEAST 3,300 OR MORE PERSONS SHOULD REVIEW AND REVISE THEIR EMERGENCY RESPONSE PLAN TO ENSURE THAT THE PLANS ARE SUFFICIENT TO ADDRESS POSSIBLE DISASTER SCENARIOS.

B.1. Do you have an Emergency Response Plan (ERP) that addresses the procedures for the restoration of water service for your water system?

--Pick one--  
 Yes  
 No

B.2. Date of your current Emergency Response Plan:

B.3. What is the date your water quality emergency notification plan (WQENP) was last exercised with a tabletop or other activity? If the WQENP has not been exercised in the last year, please leave the field blank.

## C. WATER PARTNERSHIPS

C.2. Do you have an active membership in a mutual aid organization? \*

Yes  
 No

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

### 17. Water Conservation

This page is intentionally blank.

Section questions are for one water system per Urban Water Supplier.

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

### 18. Climate Change Adaptation and Resiliency for Water Utilities

A. CLIMATE THREATS, SENSITIVITY, AND MAGNITUDE OF IMPACTS - * A minimum of one climate threat must be identified by checking the corresponding box		
<input type="checkbox"/> Drought	Groundwater depletion (decreasing well levels, overdrafted groundwater basins, reduced groundwater recharge, etc.)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Decreased surface water storage (decreasing lake, reservoir, and/or river levels)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Reduction in surface water (decreases in seasonal runoff, and/or loss of snowmelt)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Reliance on surface water diverted from the Delta, imported from Colorado River, or other climate-sensitive areas	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
<input type="checkbox"/> Water Quality Degradation	Salt-water intrusion into aquifers	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Altered water quality during storm events (turbidity shifts, debris flows)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Surface water quality issues related to eutrophication, algal blooms, invasive species	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
<input type="checkbox"/> Flooding <input type="checkbox"/> Sea Level Rise	High flow events and flooding	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Inundation due to sea level rise, high tides, and/or coastal storm surges	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Aging flood protection infrastructure (levees), or insufficient impoundment capacity	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
<input type="checkbox"/> Extreme Heat <input checked="" type="checkbox"/> Fire	Peak demand volume surges (due to extreme heat, temperature trends, etc.)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Increases in agricultural water demand or energy sector needs	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Increased fire risk and altered vegetation, e.g., wildfires	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
		Choose an item



	Disruption of power supply	<input type="radio"/> -Pick one- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
<input type="checkbox"/> Other	Other <input type="checkbox"/>	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
<input type="checkbox"/> None	Active Water Resource Threat Monitoring	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I don't know
<b>B. ADAPTATION MEASURES</b>		
	Install new and deeper drinking water wells, or modify existing wells to increase pumping capacity	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Develop local supplemental water supply, enhanced treatment, or increased storage capacity (e.g. recycled water, storm runoff for groundwater recharge, desalination, new reservoir)	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Interconnection with other utilities (transfers, mutual aid agreements with neighboring utilities)	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Relocate facilities, construct or install redundant facilities	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Modify facilities (e.g., install barrier or levee, raise a wall, seal a door, elevate construction)	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Conservation measures (demand management, enhanced communication and outreach)	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Fire prevention - brush management, partnerships	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Alternative or backup energy supply	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	On-site energy generation	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Enhance monitoring program, budget for additional testing and treatment, chemicals	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
	Other <input type="checkbox"/>	Choose an item <input type="radio"/> -Pick one- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A

COMMENTS (Note: Comments will be made publicly available):

CA0400014 LAKE MADRONE WATER DISTRICT

To view last year's report, click [here](#).

Finalize

Disclosure: Be advised that Sections 116725 and 116730 of the California Health and Safety Code states that any person who knowingly makes any false statement on any report or document submitted for the purposes of compliance may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation for each day that the violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than \$25,000 for each day of the violation, or be imprisoned in county jail not to exceed one year, or both the fine and imprisonment.

Please indicate the total number of hours spent to complete this report. This information will be utilized to characterize the level of effort required to complete this report

By checking this box you acknowledge that any information submitted in this report is publicly accessible and may be used by the State of California to determine compliance with applicable laws and regulations. Knowingly submitting false information in this report is a misdemeanor, and by submitting this information you certify that the contents are, to the best of your knowledge, complete and correct. \*

REPORT SUBMITTED BY

The fields below are intentionally blank. Once you select "Submit", your eAR Reporter contact details are recorded below.

Name:   
Title:   
Work phone:   
Cell phone:   
Email address:



**Lake Madrone Water District**

Water Service is a line item on each properties' annual property tax bill, which property owners pay to the County of Butte.

The County of Butte then pays Lake Madrone Water District.

**Vicki Hoggins**

---

**From:** Shane McCabe <lmwd.shane@gmail.com>  
**Sent:** Tuesday, January 14, 2025 3:49 PM  
**To:** Timothy Beers; holly mason  
**Cc:** Vicki Hoggins  
**Subject:** Jan 12 2025 High Wind Event  
**Attachments:** IMG\_6114.jpeg; IMG\_6124.jpeg; IMG\_6123.jpeg; IMG\_6116.jpeg

Caution! This message was sent from outside your organization.

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Hello All, Sunday Night we had a high wind event. Pictures attached. We had a 6" Transite Main that broke (root ball moved and cracked pipe) which has been repaired and a tree came down and took out fence and pipe at Panorama. I have called Campbell Fence to get repair quote for Fence. I will repair piping at Panorama.

Shane

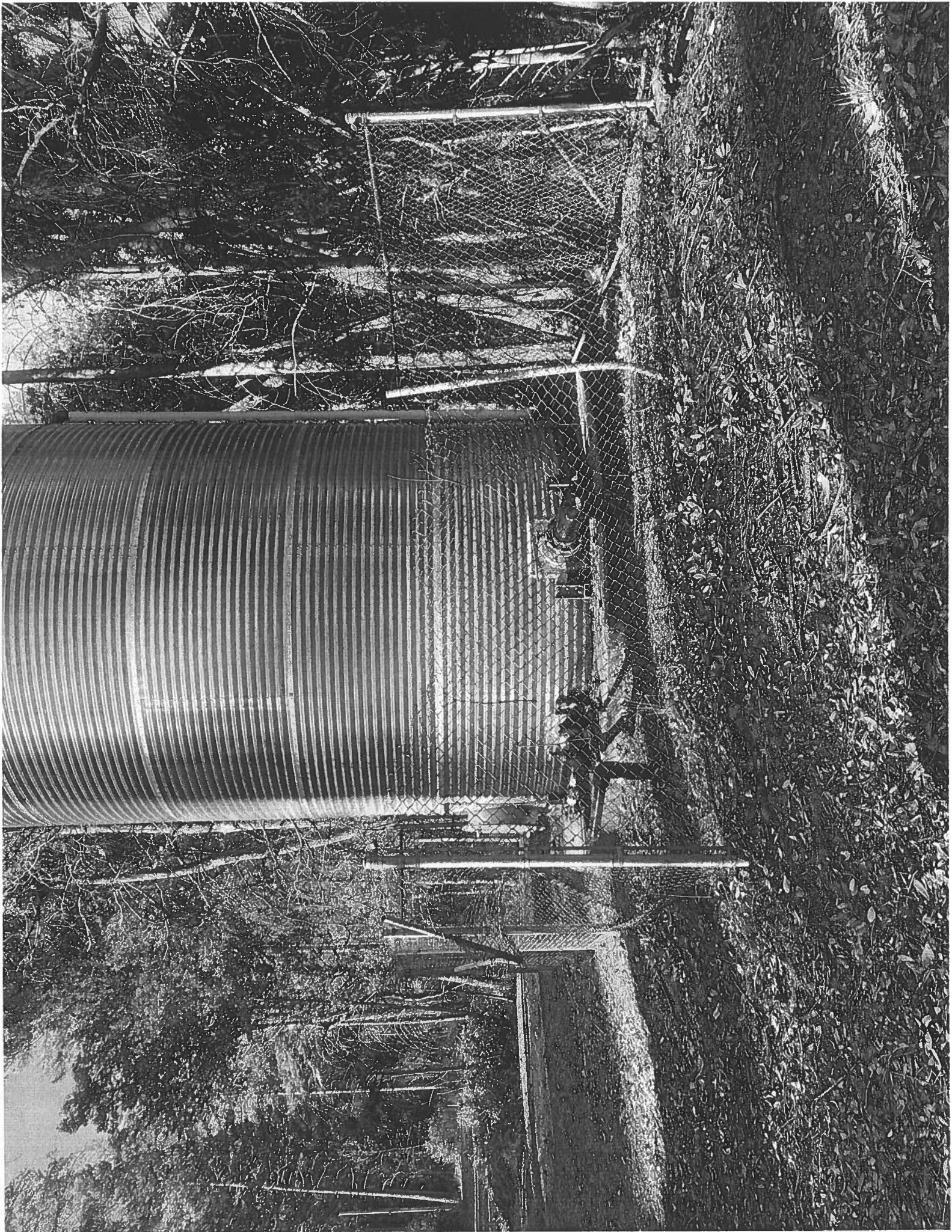












**Vicki Hoggins**

**From:** Roger Williams <roger@rjrtransportation.net>  
**Sent:** Tuesday, January 14, 2025 9:02 PM  
**To:** Vicki Hoggins; Shane McCabe  
**Cc:** Timothy Beers; Leah Janowski  
**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR

Caution! This message was sent from outside your organization. [Allow sender](#) | [Block sender](#) | [Report](#)

Below are my thoughts on how we should respond. For question #7 I used the payroll and benefits total for Shane rather than trying to calculate truck costs, trailer costs, water generation costs, admin expenses, permit fees and on and on and on.

Less is more!

Thoughts?

Question #1 is all Shane.

Question No. 1: **SHANE**

Question No. 2: Flat Fee \$300 per parcel per year.

Question No. 3: Attached are our water right reports for the last 2 years. Please note that the reports are not based on a calendar year, report years run from October 1 through September 30 of the following year.

Question No. 4: Water rates were the same, \$300 per parcel, for 2022 and 2023. Please note: Lake Madrone bills for water on a fiscal year (July 1 through June 30 of the following year).

Question No. 5: No rate change.

Question No. 6: Total revenue generated from water charges in 2023 was \$39,000.00.

Questions No. 7: Costs related to delivering water to on-site tanks at homes = \$75,237.69 for calendar year 2023.

Question No. 8. No.

**Roger Williams**  
RJR Transportation, Inc.  
office (209) 858-1124  
fax (209) 858-1134  
cell (916) 417-7900

On 01/14/2025 2:21 PM PST Vicki Hoggins <vhoggins@minasianlaw.com> wrote:

Shane,

How did we answer these questions last year? We should be consistent.

Question No. 1: I don't know.

Question No. 2: Flat Fee \$300 per parcel

Question No. 3: Attached are our water right reports for the last 2 years. However, the years go from October 1 through September 30 of the next year.

Question No. 4: Water rates the same \$300 per parcel for 2022 and 2023. However, we bill for water on a fiscal year (July 1 through June 30 of the next year). We receive the money at various times during the fiscal year. Roger, how to answer this question?

Question No. 5: No rate change.

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Questions No. 7: Unknown. Roger?

Question No. 8. No

---

**From:** pshepard@nswtllc.com <pshepard@nswtllc.com>

**Sent:** Thursday, January 9, 2025 8:32 PM

**To:** 'Shane McCabe' <lmwd.shane@gmail.com>

**Cc:** Vicki Hoggins <vhoggins@minasianlaw.com>; 'Timothy Beers' <tjb.forest18@gmail.com>; 'holly mason' <hsmason13@outlook.com>

**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR

Shane,

A voicemail was left for you shortly before 5 p.m.

Anyone who would like to answer the following questions, please do.



How many residences (maximum) were receiving water deliveries to their on-site tanks in 2023? Same question for 2024.

Is each residence charged by the volume of water delivered, or just a flat fee per time period?

Is any water used for landscape irrigation around any of the water system facilities? If yes, how much?

What were the water rates at Lake Madrone in 2023? If they changed relative to 2022, what was the date of change?

If you have a printed notice of the rate change, please provide a copy for upload.

What was the total revenue from water collected in 2023?

What were the total operations and maintenance expenses in 2023?

Was any form of Bill assistance offered to customers in 2023?

Unfortunately, these questions are mandatory. While it is possible to insert ones and zeroes if this is what LMWD would prefer, if any state or federal money is wanted to assist the water system in rebuilding, real numbers could show that there is financial management capability. It is one of the things the funders assess to ensure the ongoing effectiveness of a grant or a very low-cost loan.

Thank you,

PJ

Cell 925-899-2654 or [pshepard@nswtllc.com](mailto:pshepard@nswtllc.com)

1-(530) 892-8211, extension 2 forwards to my cell. For water system emergencies, please TEXT your Operator, Kevin McGrath at (530) 514-6123 and TEXT to my cell number. I accept emergency phone calls 7 days per week.

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---

**From:** Shane McCabe <[lmwd.shane@gmail.com](mailto:lmwd.shane@gmail.com)>  
**Sent:** Thursday, January 9, 2025 2:28 PM  
**To:** [pshepard@nswtllc.com](mailto:pshepard@nswtllc.com)  
**Cc:** Vicki Hoggins (LM) <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>; holly mason <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>  
**Subject:** Fwd: Closure of RY2023 eAR and Release of RY2024 eAR

Hi PJ. Can you please verify.

Thanks

Shane

----- Forwarded message -----

**From:** Shane McCabe <[lmwd.shane@gmail.com](mailto:lmwd.shane@gmail.com)>  
**Date:** Fri, Jan 3, 2025 at 5:41 PM  
**Subject:** Re: Closure of RY2023 eAR and Release of RY2024 eAR  
**To:** <[pshepard@nswtllc.com](mailto:pshepard@nswtllc.com)>  
**CC:** Holly Mason <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>, Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>, Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>

Hi Pj, please read below thread. Can you give me update on the Annual EAR for 2023/24? This was a function that Mike Butler took care of. Is this all taken care of? Please advise.

Thanks and Happy New Year.

Shane

On Fri, Jan 3, 2025 at 5:31 PM Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)> wrote:

Hi Shane,

Is this something that you normally take care of? If so, have you already done so?

Tim

----- Forwarded message -----

From: **California Water Boards** <[public@info.waterboards.ca.gov](mailto:public@info.waterboards.ca.gov)>

Date: Fri, Jan 3, 2025 at 4:50 PM

Subject: Closure of RY2023 eAR and Release of RY2024 eAR

To: <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>

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Thank you for your cooperation in completing the eAR.

The State Water Resources Board Division of Drinking Water

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**Vicki Hoggins**

**From:** Shane McCabe <lmwd.shane@gmail.com>  
**Sent:** Thursday, January 16, 2025 10:13 AM  
**To:** pshepard@nswtlc.com  
**Cc:** Roger Williams; Timothy Beers; holly mason; Vicki Hoggins  
**Subject:** Fwd: Closure of RY2023 eAR and Release of RY2024 eAR

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Hi PJ, please read below thread. Roger Williams has provided #s. Please input into 2023 EAR and carry forward to 2024 EAR. Answer to #1 is 55 homes.

Thanks  
Shane

----- Forwarded message -----

**From:** Roger Williams <[roger@rjrtransportation.net](mailto:roger@rjrtransportation.net)>  
**Date:** Tue, Jan 14, 2025 at 9:01 PM  
**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR  
**To:** Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>, Shane McCabe <[lmwd.shane@gmail.com](mailto:lmwd.shane@gmail.com)>  
**CC:** Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>, Leah Janowski <[ljanowski@minasianlaw.com](mailto:ljanowski@minasianlaw.com)>

Below are my thoughts on how we should respond. For question #7 I used the payroll and benefits total for Shane rather than trying to calculate truck costs, trailer costs, water generation costs, admin expenses, permit fees and on and on and on.

Less is more!

Thoughts?

Question #1 is all Shane.

Question No. 1: **SHANE**

Question No. 2: Flat Fee \$300 per parcel per year.

Question No. 3: Attached are our water right reports for the last 2 years. Please note that the reports are not based on a calendar year, report years run from October 1 through September 30 of the following year.

Question No. 4: Water rates were the same, \$300 per parcel, for 2022 and 2023. Please note: Lake Madrone bills for water on a fiscal year (July 1 through June 30 of the following year).

Question No. 5: No rate change.

Question No. 6: Total revenue generated from water charges in 2023 was \$39,000.00.

Questions No. 7: Costs related to delivering water to on-site tanks at homes = \$75,237.69 for calendar year 2023.

Question No. 8. No.

Roger Williams  
RJR Transportation, Inc.  
office (209) 858-1124  
fax (209) 858-1134  
cell (916) 417-7900

On 01/14/2025 2:21 PM PST Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)> wrote:

Shane,

How did we answer these questions last year? We should be consistent.

Question No. 1: I don't know.

Question No. 2: Flat Fee \$300 per parcel

Question No. 3: Attached are our water right reports for the last 2 years. However, the years go from October 1 through September 30 of the next year.

Question No. 4: Water rates the same \$300 per parcel for 2022 and 2023. However, we bill for water on a fiscal year (July 1 through June 30 of the next year). We receive the money at various times during the fiscal year. Roger, how to answer this question?

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Questions No. 7: Unknown. Roger?

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**Sent:** Thursday, January 9, 2025 8:32 PM

**To:** 'Shane McCabe' <[lmwd.shane@gmail.com](mailto:lmwd.shane@gmail.com)>

**Cc:** Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; 'Timothy Beers' <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>; 'holly mason' <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>

**Subject:** RE: Closure of RY2023 eAR and Release of RY2024 eAR



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Thank you,

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Tim

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Date: Fri, Jan 3, 2025 at 4:50 PM

Subject: Closure of RY2023 eAR and Release of RY2024 eAR

To: <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>

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**Vicki Hoggins**

**From:** Timothy Beers <tjb.forest18@gmail.com>  
**Sent:** Tuesday, January 21, 2025 8:53 AM  
**To:** Casillas, Raymond@CalOES; Wagner, Scott@CalOES; Al Obaidi, Zeyad@CalOES; Calderon, Rudy@CalOES  
**Cc:** Vicki Hoggins; Holly Mason; Leah Janowski  
**Subject:** Re: FW: Job #4434DR-CA Cal OES Cost Share and Cat Z Money

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Good morning, Ray,

Please expedite the completion of the state cost share final inspection report. Apparently, Cal OES has already had since July 8, 2021 (which is over 3.5 years) to have completed this final inspection report and to have given the LMWD the \$1,377 in retention funds. It is possible that if I hadn't checked on the status of this disaster, the LMWD probably never would have received these retention funds.

Hope you have a Great Tuesday,

Tim Beers  
 President of the Lake Madrone Water District Board  
 (916) 704-0839

On Mon, Jan 20, 2025 at 9:53 AM Timothy Beers <tjb.forest18@gmail.com> wrote:  
 Thanks Ray, I will look this over and get back to you.

Tim Beers  
 President of the Lake Madrone Water District Board  
 (916) 704-0839

On Sat, Jan 18, 2025 at 10:54 AM Casillas, Raymond@CalOES <Raymond.Casillas@caloes.ca.gov> wrote:

Good morning Tim,

The District's account for DR-4434 shows that all federal and state cost share funds were paid out, with the exception of \$1,377 in retention funds. The retention will be released upon completion of the state cost share final inspection report. I will have this report assigned to the next available staff. As for the Cat Z project worksheet in the amount of \$3,672.26, those costs were deemed ineligible (see attached CalOES and FEMA determination letters). If you have any further questions, please feel free to reach out.

Best Regards,

*Ray Casillas*

Program Manager, Disaster Closeouts

California Governor's Office of Emergency Services

3650 Schriever Avenue

Mather, Ca. 95655

(916) 845-8220 office (916) 204-2706 cell

Email:

[raymond.casillas@caloes.ca.gov](mailto:raymond.casillas@caloes.ca.gov)

---

**From:** Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>

**Sent:** Friday, January 17, 2025 10:56 AM

**To:** Casillas, Raymond@CalOES <[Raymond.Casillas@CalOES.ca.gov](mailto:Raymond.Casillas@CalOES.ca.gov)>

**Cc:** Calderon, Rudy@CalOES <[Rudy.Calderon@CalOES.ca.gov](mailto:Rudy.Calderon@CalOES.ca.gov)>; Wagner, Scott@CalOES <[Scott.Wagner@CalOES.ca.gov](mailto:Scott.Wagner@CalOES.ca.gov)>; Al Obaidi, Zeyad@CalOES <[Zeyad.AlObaidi@CalOES.ca.gov](mailto:Zeyad.AlObaidi@CalOES.ca.gov)>

**Subject:** Re: FW: Job #4434DR-CA Cal OES Cost Share and Cat Z Money

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Good morning, Ray,

Have you been able to review our application yet?

Hope you have a great Friday,



Tim Beers

President of the Lake Madrone Water District Board

(916) 704-0839

On Mon, Jan 13, 2025 at 2:10 PM Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)> wrote:

Good afternoon Ray, do you have another update on this disaster and the related projects?

Tim Beers

President of the Lake Madrone Water District Board

(916) 704-0839

On Wed, Jan 8, 2025 at 10:37 AM Casillas, Raymond@CalOES <[Raymond.Casillas@caloes.ca.gov](mailto:Raymond.Casillas@caloes.ca.gov)> wrote:

I will review your application tomorrow and if I have everything I need, I will expedite the closeout. I'll keep you posted..

*Ray Casillas*

Program Manager, Disaster Closeouts

California Governor's Office of Emergency Services

3650 Schriever Avenue

Mather, Ca. 95655

(916) 845-8220 office (916) 204-2706 cell

Email:

[raymond.casillas@caloes.ca.gov](mailto:raymond.casillas@caloes.ca.gov)

---

**From:** Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>  
**Sent:** Sunday, January 5, 2025 6:14 PM  
**To:** Casillas, Raymond@CalOES <[Raymond.Casillas@CalOES.ca.gov](mailto:Raymond.Casillas@CalOES.ca.gov)>  
**Cc:** CalOES Disaster Closeouts <[DisasterCloseouts@caloes.ca.gov](mailto:DisasterCloseouts@caloes.ca.gov)>; Calderon, Rudy@CalOES <[Rudy.Calderon@CalOES.ca.gov](mailto:Rudy.Calderon@CalOES.ca.gov)>; Wagner, Scott@CalOES <[Scott.Wagner@CalOES.ca.gov](mailto:Scott.Wagner@CalOES.ca.gov)>; Holly Mason <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>; Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; Leah Janowski <[ljanowski@minasianlaw.com](mailto:ljanowski@minasianlaw.com)>  
**Subject:** Re: FW: Job #4434DR-CA Cal OES Cost Share and Cat Z Money

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Good evening, Ray,

It is now January 5, 2025, so I'm circling back to see if there has been any update on the status of Job #4434DR-CA (February and March 2019 Severe Winter Storms). We had four projects related to this disaster: Project 103048 (Debris Removal), Project 103051 (Emergency Protective Measures), Project 103055 Removal of Debris from Culverts), and Project 126554 (Cat Z). According to the FEMA Grant Portal, we received all of FEMA's Cost Share, which totaled \$55,083.90. However, there is no record that the Lake Madrone Water District ever received Cal OES's Cost Share, which was to be \$13,771.00 or the \$3,672.26 that we were to receive from Cat Z.

Hope you have a Great week,

Tim Beers

President of the Lake Madrone Water District Board

(916) 704-0839

On Wed, Dec 18, 2024 at 11:56 AM Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)> wrote:

Good morning, Dianne,

Thanks for getting back to me over our situation. I'll circle back to you in January.

Have a Merry Christmas,

Tim Beers

President of the Lake Madrone Water District Board

(916) 704-0839

On Wed, Dec 18, 2024 at 11:26 AM CalOES Disaster Closeouts <[DisasterCloseouts@caloes.ca.gov](mailto:DisasterCloseouts@caloes.ca.gov)> wrote:

Good morning Timothy,

Thank you for your patience. We've received a high volume of emails, and I apologize for the delayed response. I wanted to update you that the project is still unassigned. Rest assured, we will inform you as soon as it is assigned to a DAPS. Currently, we are addressing projects as they come in, but we will definitely reach out once it's your turn, which we hope will be early next year. Additionally, I've tagged Ray, the manager who will assist with the overall cost-share process for follow-up.

Respectfully,

**Dianne Karen Ching**

Cal OES Disaster Closeouts

CA Governor's Office of Emergency Services

[Dianne.Ching@CalOES.ca.gov](mailto:Dianne.Ching@CalOES.ca.gov)

---

**From:** Timothy Beers <[tjb.forest18@gmail.com](mailto:tjb.forest18@gmail.com)>

**Sent:** Monday, December 16, 2024 4:04 PM

**To:** CalOES Disaster Closeouts <[DisasterCloseouts@caloes.ca.gov](mailto:DisasterCloseouts@caloes.ca.gov)>

**Cc:** Wagner, Scott@CalOES <[Scott.Wagner@CalOES.ca.gov](mailto:Scott.Wagner@CalOES.ca.gov)>; Holly Mason <[hsmason13@outlook.com](mailto:hsmason13@outlook.com)>; Vicki Hoggins <[vhoggins@minasianlaw.com](mailto:vhoggins@minasianlaw.com)>; Leah Janowski <[ljanowski@minasianlaw.com](mailto:ljanowski@minasianlaw.com)>

**Subject:** Job #4434DR-CA Cal OES Cost Share and Cat Z Money

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Good afternoon,

My name is Tim Beers and I'm the President of the Lake Madrone Water District Board. I'm checking on the status of Job #4434DR-CA (February and March 2019 Severe Winter Storms). We had four projects related to this disaster: Project 103048 (Debris Removal), Project 103051 (Emergency Protective Measures), Project 103055 Removal of Debris from Culverts), and Project 126554 (Cat Z). According to the FEMA Grant Portal, we received all of FEMA's Cost Share, which totaled \$55,083.90. However, there is no record that the Lake Madrone Water District ever received Cal OES's Cost Share, which was to be \$13,771.00 or the \$3,672.26 that we were to receive from Cat Z.

Can you please check on this for us?

Hope you have a great afternoon,

Tim Beers

President of the Lake Madrone Water District Board

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